

Device and Application Configuration and Logistics.

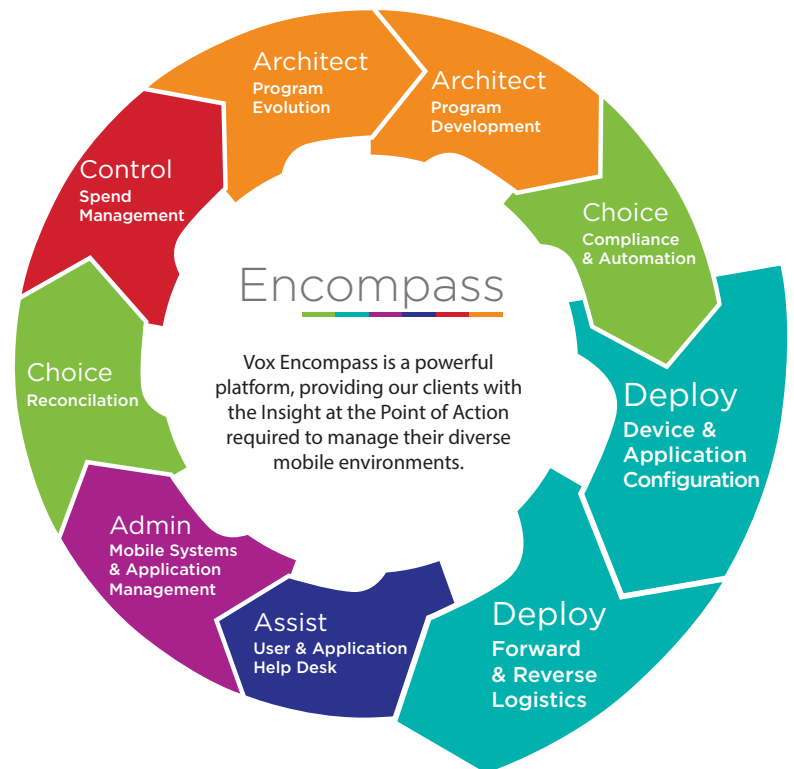
Professionally managed deployments- that's what Vox Mobile delivers. We ensure that your resource -intensive device configurations, migrations and logistics are handled without stressing your internal IT resources. Our state of the art facilities and processes enable us to offer the capacity to procure, provision and deploy devices globally-- with speed and precision.

Superior user experience is our goal. Your users will receive activation assistance and education, driven from a deep understanding of your mobility needs. Access to a real-time portal, provides daily, weekly, and monthly reports that keep you up to date on device receipts, order status, and inventory. With our Vox Deploy offering, you'll have a single point of contact for communication and escalations.

Vox Deploy

Key Capabilities:

- One-time, multi-phase, large-scale, global deployments
- End-to-end procurement, provisioning and QA
- Ongoing logistics and depot support
- Secure inventory and asset management
- End user activation, support, and training
- New carrier or technology transitions
- Reverse Logistics/Hot Swap program including device recycling



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Successful deployments- without the distractions or learning curve.

Whether your deployment is a one-time event, a multi-phase project, or an on-going managed deployment, Vox Mobile takes the burden off your shoulders to ensure managing the full lifecycle of devices, apps and systems is not something you have to worry about.

CUSTOMER PAIN POINTS

I need to deploy thousands of new devices in a matter of months

Technology continues to fine-tune the ease at which devices can arrive “out of the box ready” to your end users. However, there is still a need to manually touch the device. Your process may include the need to create a user account, enroll in EMM, apply a case or kit a device with hand-outs. These final steps come down to space and resources. Vox Mobile’s configuration centers are scalable, allowing us to receive and deploy thousands of devices monthly. We are also here to help you plan a successful launch. Our mobility architects will guide you through the process and help you avoid the common pitfalls many organizations face when they go it alone.

How do I control the applications our mobile users have access to?

There are many technologies which enable you to control access on a mobile device. Dependent on your specific need, an EMM may be required. In other cases, your desired outcome can be accomplished by setting restrictions on the device, without the need for third-party software. Vox Mobile architects will work with you to understand the need and develop a device “gold image” and guide you through successful execution.

The Vox Deploy Process

Even after millions of devices deployed, we continue to use our rigorous process to provide the highest quality, worry-free deployment, logistics and support service.



PLAN

Every deployment starts with a planning process which is structured enough to ensure high reliability and flexible enough to support your unique requirements. Our project consultants are adept at protecting against any common pitfalls.



DELIVER

World-class facilities and all the people, processes and technologies are in place and available today. We are constantly investing in our capabilities to deliver you and all your stakeholders a superior, state-of-the-art experience.



IMPROVE

With every deployment project, detailed data on timings, accuracy and user experience is available at the point-of- action. These insights are used to adjust or enhance the Vox Deploy offering. We’re always expanding our services with options that remove added burdens for our clients.

Call for a consultation or further information
800.536.9030 • www.voxmobile.com